

TECHNOLOGY REQUIREMENTS



The following document outlines Cignition's technology requirements for Summer Tutoring Camps.

Devices/Headsets

- Device for each student (Windows PC, Mac, Chromebook, iPad)
- Devices meet hardware requirements (details below)
- Devices meet minimum supported OS requirements:
 - Microsoft Windows (current version or the two previous releases)
 - Apple macOS (current version or the two previous releases)
 - Chrome OS (current version or the two previous releases)
 - Apple iOS/iPadOS (version capable of running native meeting app used - Google Meet)
- Devices have latest version of supported web browser installed:
 - Chrome on Windows PC, Mac, and Chromebook
 - Safari on iPad
- On iPad devices, the following native iPadOS apps must be installed and have student's Google account logged in:
 - Google Meet
- **Headsets:** Recommended when tutoring environment has background noise (preferably with a built-in microphone)
- **Students CAN NOT access sessions on a mobile device (iPhone/Andriod)**

Connectivity Requirements

- **Minimum Bandwidth** - 5 mbps (download) and 2 mbps (upload)
- Reboot device before entering the tutoring sessions
- No other programs running that use the mic and/or the camera
- Connect using the correct browser for the device
 - Chrome on Windows PC, Mac, and Chromebook
 - Safari on iPad

Ongoing Support

- Ensure devices are charged and in working order (computers, headsets, mouse)

Hardware Requirements

Windows PC, Mac, or Chromebook

- Minimum
 - Dual-core processor
 - 2GB Memory
- Recommended
 - Processor:
 - Quad Core Intel Celeron N3000 series processor
 - Dual Core Intel Celeron N4000 series processor
 - Dual Core Intel Celeron 2000/3000/4000 series processor
 - AMD 3000-series
 - AMD Athlon 300
 - Mediatek 8173/8183
 - 4GB Memory

iPad Models

- iPad 6th gen (or higher)
- iPad Air 3rd gen (or higher)
- iPad Pro (any)
- iPad Mini 5th gen (or higher)

